

尊敬的客户：

由于系统维护，我行人民币跨行转账业务（包含手机号转账业务）将于 2024 年 09 月 15 日（周日）00:30 至 04:30 期间暂停服务。在此维护期间预计将无法收到跨行转入交易请求，系统维护结束后恢复正常；而通过我行电子渠道发起的人民币转出交易请求，我行将在 2024 年 09 月 15 日 04:30 维护结束后处理，您可通知您的收款方在维护结束后查询资金到账情况。我们为所带来的不便深感抱歉，敬请谅解。

汇丰银行（中国）有限公司

2024 年 09 月 02 日

Dear Customers,

Due to system maintenance, our cross-bank CNY transfer service (including mobile number transfer) will be temporarily out of services from 00:30 – 04:30 15 Sep 2024 (Sunday). During this period, we will expect can't receive any inbound transfer request, system will returns to normal after maintenance, and outbound payment will be processed once system maintenance is finished at 04:30 15 Sep 2024, you can inform your payee to check the receipt of funds after the maintenance. We apologize for any inconvenience caused.

HSBC Bank (China) Company Limited

02 Sep 2024