



Notice of Counter Cash Service and ATM Service Resume for

Shenzhen Shangri-la Hotel Sub-branch of HSBC Bank (China) Company Limited

Dear customers,

Thank you for your trust and support to HSBC Bank (China) Company Limited Shenzhen Shangri-la Hotel Sub-branch.

Shenzhen Shangri-la Hotel Sub-branch will resume the services, including ATM Service, Personal and Corporate Counter Service since 08 October 2026, after the renovation completion. On the same day, Shenzhen Futian CBD Sub-branch will cease handling Corporate Cash and Non Cash Service.

If you have any further questions, please contact your relationship manager or call HSBC Service Hotline at 95366 (Personal Customer) or 400 821 8878 (Corporate Customer). Meanwhile, you may also handle banking business by using HSBC China WeChat service account, HSBC China mobile banking, HSBC Official Website or other self-service terminals.

HSBC Bank (China) Company Limited

Shenzhen Shangri-la Hotel Sub-branch

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