

Notice of Identification Document Expiration Action

Dear Customer,

According to regulatory requirements, effective from 5 December 2022, for customers (Corporate and its key connected parties) whose identification document (ID) reserved in our bank is expired and without proper prior explanation or timely update of the ID information, from the expiry date we will no longer be able to provide remittance service until the relevant information is updated.

According to regulations from People's Bank of China, article 19 of "Financial Institution Customer Identification and Customer Identity Information and Transaction Record Retention Management Methods" and "Guidelines on Anti-Money Laundering and Counter-Terrorist Financing in Remittance Business", customer whose ID has expired and fails to update with bank within a reasonable period of time and unable to provide reasonable justification, bank shall suspend the banking business for customer until the ID is updated. In order to protect your rights, please visit any of our branches and provide the original valid reserved ID for renewal in person.

We apologize for the inconvenience caused. If you have any questions, please contact your relationship manager. For HSBC Commercial banking clients, you may contact HSBC China Customer Service Hotline 400 821 8878(Working day 9:00 ~ 18:00) with no hesitation.

Thank you for your understanding and support. We will continue to provide you with quality and safe services.

Hereby notify the above!

HSBC Bank (China) Limited
5 December 2022