

# HSBCnet Composite E-Advice Function

## (For HSBC Bank (China) Company Limited Customers Only)

Dear customers,

We are pleased to inform you that, upon request, we have enhanced HSBCnet to allow users to download E-Advice via HSBCnet by batch conveniently.

Starting from 2024 September 9th, a new Composite E-Advice function will be activated in batches for local HSBCnet profiles set up with HSBC Bank (China) Company Limited, which allows advice and notices of the Profile Owner or Account Holders, including both transactional inflows and outflows advice (including but not limited to RMB payment advice, RMB collection advice, ORTT advice, IRTT advice, and time deposit advice etc.) and non-transactional advice (including but not limited to advice relating to account closure, ID expiry, termination of standing instruction and inactive account etc.) (collectively the "E-Advice") to be downloaded via HSBCnet in addition to the current delivery channels.

This function may only be activated or de-activated on the entire HSBCnet profile basis, rather than on account or entity basis, and your HSBCnet profile's System Administrator(s) may enable or disable such function for each User.

More details of this new function, Users' entitlement rules, step-by-step guide for function set-up and e-advice download are available in the appendix hereto.

If you have any question, or would like to activate the function for overseas HSBCnet profiles or de-activate such function for HSBCnet profiles, please contact your relationship manager, customer service manager or HSBCnet hotline team at 400 821 8878 (GB and CMB) or 400-820-1177 (RBB).

HSBC Bank (China) Company Limited

30 August 2024

Appendix: Entitlement Rules, Guide for Function Set-up and E-Advice Download, and Other Function Details

#### **Users' Entitlement Rules**

Taking the following as an example to demonstrate Users' entitlement rules:

- ◆ A client's group headquarter (Group HQ in table below) sets up an HSBCnet profile as the Profile Owner, with Entity A and Entity B joining as Account Holders.
- Each of them loaded some of their accounts onto such HSBCnet profile, i.e.: H1 to H3 by Group HQ, A4 to A6 by Entity A, and B7 to B8 by Entity B. B9 is Entity B's account but not loaded onto such HSBCnet profile.
- ◆ There are 2 HSBCnet Users, each granted with the following account information entitlement.

Entity			Accoun	Us	er 1	Us	er 2
			t	Account Entitlement	Information	Account Entitlement	Information
Group	HQ	(Profile	H1	No		Yes	
Owner)			H2	No		Yes	
			H3	No		Yes	
Entity	Α	(Account	A4	Yes		Yes	
Holder)			A5	Yes		Yes	
			A6	No		Yes	
Entity	В	(Account	B7	Yes		Yes	
Holder)			B8	Yes		Yes	
			B9	No		No	

♦ Assuming that this HSBCnet profile's Composite E-Advice function is activated, and the System Administrator(s) have enabled such function for User 1 but not for User 2, each User's entitlement to E-Advice will be as follows:

Entity		Account	User 1		User 2		
			Account Information Entitlement	E-Advice Entitleme nt	Account Entitlement	Information	E-Advice Entitleme nt
Group	HQ	H1	No	No	Yes		No
(Profile		H2	No	No	Yes		No
Owner)		H3	No	No	Yes		No
		1	/	No	/		No
Entity (Account Holder)	Α	A4	Yes	Yes (transactio nal advice)	Yes		No
		A5	Yes	Yes (transactio nal advice)	Yes		No
		A6	No	Yes (transactio nal advice)	Yes		No
		/	/	Yes (non- transaction al advice)	/		No

Entity (Account Holder)	В	В7	Yes	Yes Yes (transactio nal advice)		No
		B8	Yes	<b>Yes</b> (transactio nal advice)	Yes	No
		B9	No	<b>Yes</b> (transactio nal advice)	No	No
		/	/	Yes (non- transaction al advice)	/	No

- To elaborate on the E-advice entitlement (meaning the ability to use the Composite E-Advice function to download E-Advice) rules:
- If the Composite E-Advice function is not enabled for a specific User, such User will not have E-Advice entitlement, whether or not he/she originally has account information entitlement.

For example, User 2 will not have E-Advice entitlement as such function is disabled for him/her.

• If a User does not have account information entitlement for any account of one entity, such User will not have E-Advice entitlement for that entity or that entity's accounts.

For example, User 1 does not have account information entitlement for any of Group HQ's accounts, so he/she will not have E-Advice entitlement for Group HQ or any of its accounts.

- If a User has account information entitlement for any account of one entity, such User will have E-Advice entitlement for:
  - transactional advice of all of such entity's accounts (including accounts to which such User originally does
    not have account information entitlement and accounts which are not loaded onto the relevant HSBCnet
    profile); and
  - II. non-transactional advice of such entity.

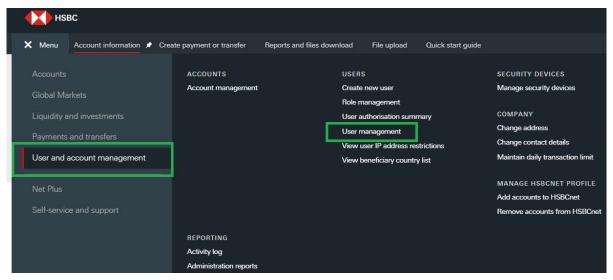
For example, User 1 has account information entitlement for A4, A5, B7 and B8, so he/she will have E-Advice entitlement for:

- a. transactional advice of A4, A5, B7 and B8;
- b. transactional advice of A6 (although originally User 1 does not have account information entitlement for
- c. transactional advice of B9 (although B9 is not loaded onto such HSBCnet profile);
- d. non-transactional advice of Entity A and Entity B.

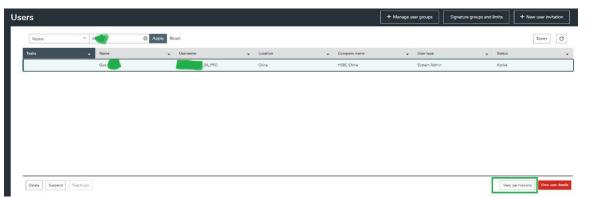
#### **Function Set-up Guide**

Please see below a step-by-step set-up guide as to how a/the HSBCnet System Administrator enables the Composite E-Advice function for a User.

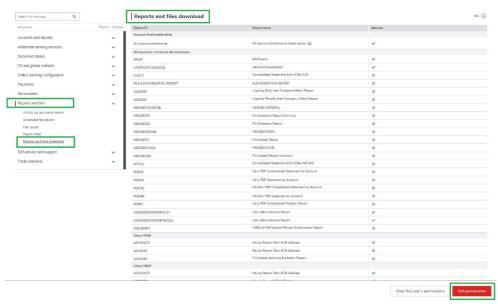
Select menu "User & account management – User management".



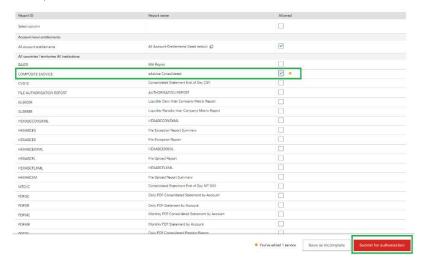
♦ Select a User and click "View permissions" button.



♦ Click "Reports and files" – "Reports and files download", then click "Edit permissions" button.



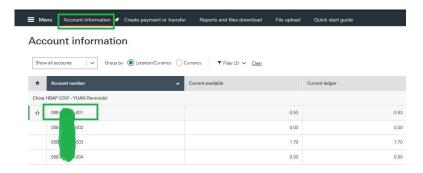
◆ Tick 'COMPOSITE EADVICE' Report, then click "Submit for authorization" button. Please proceed with the remaining steps to complete the set-up. Some profiles may require approval from another HSBCnet System Administrator for the set-up to take effect.



#### E-Advice download Guide

Please see below a step-by-step use guide as to how an authorized User downloads E-Advice.

• Click "Account information" in the menu, and then click an RMB or foreign currency account for which E-Advice is required.

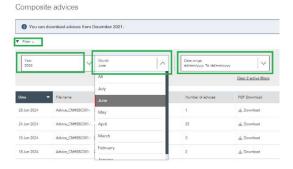


Click "Composite advices" button on the right side.



 Select the advice file which is required and click "Download" on the right side to download and save the relevant E-Advice file.

 To search for E-Advice files of past dates, please click "Filter", select Year and Month, or specify start and ending dates, to locate the historical files needed.



#### Other Function Details

- E-Advice files downloaded from HSBCnet are in PDF with a digital bank chop, with the same format and contents as those of the advice currently delivered via secured emails or mail.
- E-Advice is generated by our backend system during night time and is available for downloading from the next day once generated.
- Each E-Advice file will contain advice for one single day up to 200 pieces of advice. High volume of transactions within one day will result in multiple E-Advice files for that day.
- ♦ HSBCnet may retain historical E-Advice dating back up to 7 years, but no earlier than 1 December 2021.
- ♦ A User may set start and ending dates to search for E-Advice files within such period. However, the so generated E-Advice files will not be consolidated into one single file, and there will be one separate file for each in-scope day.
- ◆ You may apply for or continue receiving advice via secured email.
- The Composite E-Advice function does not support digital VAT invoices now, which can only be delivered by secured
  email.

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