

Adjustment to Branch Business Arrangement for Covid-19 Prevention and Control

Dear Customer,

To aid in prevention and control of Covid-19, and effectively protect your health and safety, HSBC Bank (China) Company Limited Kunshan Sub-branch will be temporarily out of service since Wednesday, 6 Apr 2022 until further notice. Please refer to HSBC China official website and HSBC China WeChat service account for latest information.

During this period, you may do your banking via our digital channel or contact with our Customer Service Hotline for detailed information before approaching other branch/sub-branches.

Instead of going into a branch, we highly recommend you to do your banking using the HSBC China WeChat service account (HSBC China customer service), HSBC China mobile banking or HSBC China personal internet banking for convenient financial services. We will always strive to make sure our digital platforms work seamlessly. If you have any further questions, please contact our Commercial Customer Service Hotline at **4008218878** (Working time of Customer Service Representative is Working day 09:00~18:00). Or contact with your relationship manager.

If there's any emergency issue, you can contact our colleague Angel Ru: 13771786670.

Thank you for your understanding and support.

HSBC Bank (China) Company Limited Kunshan Sub-branch
5 Apr 2022