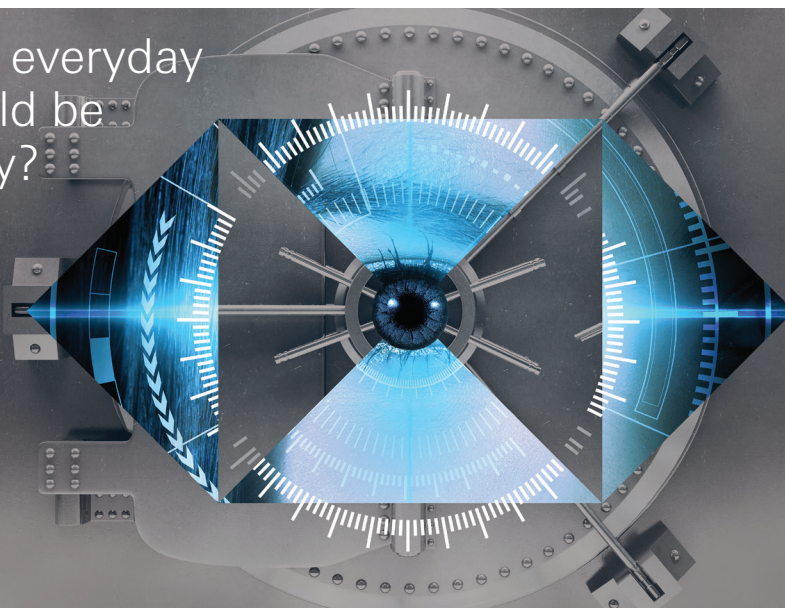


Innovative HSBC Digital Banking

HSBCnet Mobile App with Biometrics

What if your everyday banking could be extraordinary?



At HSBC, we are dedicated to leveraging technology and innovation to make your life simpler, 24/7.

HSBCnet Mobile now supports a full suite of Biometric capabilities, including Touch & Face ID for iOS devices, as well as Fingerprint ID for supported Android devices. These provide a fast, simple and secure way to view your HSBC accounts and balances on the go.

Once enabled, simply use your fingerprint or facial recognition to log in – making it even quicker to access your HSBCnet services anytime, anywhere.

With the HSBCnet Mobile app, you can:



Log in using Touch ID or Face ID for iOS device, or Fingerprint ID for Android*



Authorise cross-border payments and book foreign exchange rates with Get Rate*



View account balances and recent transactions



Receive notification of payments ready for authorisation via My Alerts.



Authorise Priority Payments, Payments in the Eurozone, Inter-Account Transfers, ACH Credits/Debits, Bill Payments and File Level payment instructions



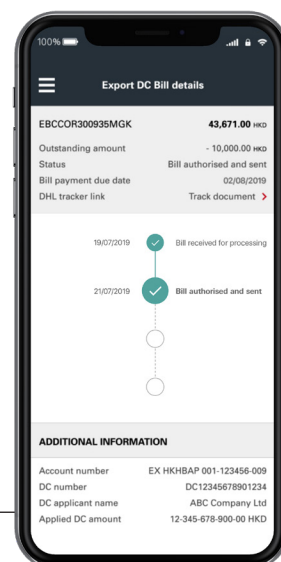
Track the status of payments at any stage of the journey



View Receivables Finance accounts and recent transactions, exchange messages, and draw payments*



Check real-time status of your import, export, guarantees and buyer/seller loan transactions. And track your container with HSBC Trade Transaction Tracker.





What you will need:

- ♦ A supported iOS or Android device
 - **Touch ID** – available for Apple iPhone 5 or above
 - **Face ID** – available for Apple iPhone X range
 - **Android Fingerprint ID** – available for supported devices using Android OS 8.1 or above*
- ♦ The latest version of HSBCnet Mobile downloaded from app stores
- ♦ Your HSBCnet memorable answer and password.

Enable Biometrics for your HSBCnet Mobile app by following these simple steps:

- ♦ **Device Settings:** In your iOS or Android device, make sure you have registered your Biometrics within your device settings
- ♦ **Log in:** Open your HSBCnet Mobile app, and enter your username. Then enter the code generated from your Security Device
- ♦ **Enable:** Once logged in to HSBCnet Mobile, you can enable Biometrics in the app settings and follow the instructions. You will need to enter your memorable answer and password and accept the terms and conditions to enable the service.
- ♦ **Verify:** Use your device Biometric to complete the setup.

HSBCnet Mobile APP



App store
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Baidu store
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Best Bank for a Mobile
Technology Solution 2018

HSBC continues to invest in security technology, providing you with the confidence and controls to mitigate threats.

For more information, please visit [HSBCnet.com](https://www.hsbcnet.com)

*Specific service not available in all countries.

**Trade Authorisation service available on HSBCnet Mobile app only.

The HSBCnet Mobile app with Touch ID (available for Apple iPhone 5 or later) and Face ID (available for Apple iPhone X, XR, XS, XS Max'). If you do not have an Apple device, or do not wish to download the Apple app, you can access HSBCnet Mobile via your phone's web browser. Visit the App Store, search "HSBCnet" and download the HSBCnet Mobile app today. Apple® iPhone is a registered trademark of Apple Inc., registered in the U.S. and other countries. We do not charge for the app. However, your mobile network operator may charge you to access the app and these charges may vary if you access the app when abroad. You are responsible for these charges.

