

关于疫情防控期间临时调整网点营业安排的通知

尊敬的客户：

为配合持久做好近期疫情防控工作，更好保障大家身体健康，汇丰银行（中国）有限公司上海自贸试验区支行（以下简称“我支行”）自 2022 年 3 月 23 日（星期三）起暂不提供网点服务，恢复时间另行通知。请您留意我行官网及官方微信公众号以获取最新信息。

在此期间，您可通过线上渠道办理业务，或提前致电汇丰中国客户服务热线了解具体服务信息后，前往我行其他网点办理业务。

建议您在疫情期间尽量通过网上银行、手机银行、电话银行、微信服务号（“汇丰中国企业服务”）等电子渠道办理相关业务。如需帮助或有紧急事项，敬请联系您的客户经理，或致电汇丰中国工商金融热线 4008218878（工作日 9:00-18:00）或 24 小时客户服务热线 95366（汇融小企业客户）。

感谢您的理解与支持，给您造成的不便，敬请谅解！

汇丰银行（中国）有限公司上海自贸试验区支行

二零二二年三月二十三日

Temporary Adjustment to Branch Business Arrangement for Covid-19 Prevention and Control

Dear Customer,

To aid in prevention and control of Covid-19, and effectively protect your health and safety, HSBC Bank (China) Company Limited Shanghai Pilot Trade Zone Sub-branch will temporarily out of service since Wednesday, 23 Mar 2022 until further notice. Please refer to HSBC China official website and HSBC China WeChat service account for latest information.

During this period, you may do your banking via our digital channel or contact with our Customer Service Hotline for detailed information before approaching other branch/sub-branches.

Instead of going into a branch, we highly recommend you to do your banking using the HSBC China WeChat service account (HSBC China commercial customer service), HSBC China mobile banking or HSBC China internet banking for convenient financial services. We will always strive to make sure our digital platforms work seamlessly. If you have any further questions, please contact our Commercial Banking Service Hotline 4008218878(working day 9:00-18:00) or 24-hours Customer Service Hotline at 95366 (small business banking). Or contact with your relationship manager.

Thank you for your understanding and support.

HSBC Bank (China) Company Limited

Shanghai Pilot Trade Zone Sub-branch

23Mar 2022