

## 关于启用汇丰中国工商金融服务热线的通知

尊敬的客户：感谢您长期以来对汇丰银行（中国）有限公司（“汇丰中国”）的支持。为了给您提供更加便捷的服务，我行将于 2018 年 9 月 29 日起启用汇丰中国工商金融服务热线 400-821-8878。

汇丰中国工商金融服务热线将为您提供三项服务：汇丰中国环球贸易及融资业务相关咨询，汇丰财资网服务相关咨询，以及汇丰中国工商金融投诉及建议。

请您拨打 400-821-8878 并接通后，选择相应的按键，转接所需服务：

拨 1 选择接通 -- 汇丰中国环球贸易及融资业务相关咨询

拨 2 选择接通 -- 汇丰财资网相关咨询

拨 3 选择接通 -- 汇丰中国工商金融投诉及建议

现有汇丰财资网服务热线号码 800-830-3083 和汇丰中国工商金融投诉及建议热线号码 400-920-6779 目前仍继续保留，如有调整将另行通知。

感谢您一直以来的支持！

汇丰银行（中国）有限公司

### **Notice of Corporate Customer Service hotline**

Dear Customer,

Thanks for your continuous support to HSBC China. To provide you a more convenient service, we are writing to advise you that, from 29Sept.2018, Corporate Customer Service hotline 400-821-8878 will be enable. Corporate customer could dial in this number to make enquiries, including Global Trade and Receivable Finance Service, HSBCnet, and Complaint Handling.

When the hotline is connected, you can choose the following 3 options,

Press 1 to connect Global Trade and Receivable Finance Service enquiry.

Press 2 to connect HSBC NET enquiry,.

Press 3 to connect to complaint handling officer.

The existing HSBCnet hotline 800-830-3083 and Complaint hotline 400-920-6779 are still valid. Further notice will be updated in due course.

We would like to take this opportunity to thank you again for your cooperation!

HSBC Bank (China) Company Limited