



# HSBC E-port Service Introduction (Corporate Client Only)

HSBC (China) Co. Ltd  
Global Liquidity & Cash Management

Mar17

HSBC  汇丰

PUBLIC

## Introduction

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To improve efficiency and provide better customer service, HSBC China launched E-Port service for custom duty payment in Mar17. Currently E-Port service is only provided in Shanghai Custom ports.

This service is based on China Custom E-port platform which connects China Customs, Easipay platform and our bank to process customs payment via online link.

With this service, client doesn't need to visit branch to submit paper slip for custom payment. Instead, client could logon Easipay platform and select HSBC account to process the custom payment in real-time.

## Tax Supported

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Customs Duty

## Enabled Custom District

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Shanghai

## Applicable Client

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Nationwide: Not restricted to Shanghai account, but only applicable for the payment from Shanghai custom ports.

E-port service support two kind of payment methods. Normal payment and Guarantee pay. Currently, we only provide Normal payment service in Shanghai area.

- **Normal Payment:** After providing E-port service application form to HSBC, clients can select their HSBC accounts to process custom payment in Easipay platform in real time. After that, client is able to print the original tax receipt on the same day for further custom clearances.

## Application procedure for E-port normal payment (as below) :

1. Clients need to submit E-port service application form to corporate counter of local branch. If debit account is cross-city account, then clients need to send the original agreement by courier to the corporate counter of relevant branch. Considering E-Port service is only provided in Shanghai currently, clients need to come to Shanghai branch to submit application form. If client tend to use cross-city account to pay custom duty, then they have to send the original documents to the corporate counter of Shanghai branch via courier.
2. After receiving the application forms, counter staff will verify related information and then register these information in bank system.
3. Clients need to apply E-port card from China Custom before using this service.
4. Clients need to sign service agreement with Easipay for using this e-port service.
5. Clients need to logon Easipay platform to verify the bank account registration information, if passed, then the bank account can be used for normal pay.
6. Clients inquire tax receipt via Easipay platform and then select HSBC account as the debit account to process the payment.

NOTES: Since it'll take some time for client to apply E-Port card from China Custom and sign service agreement with Easipay Company, it's recommended that client should reserve sufficient time before submitting E-port application forms to bank.

**HSBC E-PORT APPLICATION FORM:** Please visit our website [www.hsbc.com.cn](http://www.hsbc.com.cn) -> download center to get this application form.

**Easipay:** <http://www.easipay.net/>

**China Customs (Applying E-Port Card) :** <http://www.chinaport.gov.cn/kfzq/xyhdh/index.htm>

### **HSBC Business Time:**

**Agreement signing:** 9:00 am - 15:00 pm (Bank working day only). Request received after 15: 00 pm will be processed in next working day.

**Deduction time of Easipay:** 5:00 am ~19:30 pm

**Custom Clearance Time:** 7\*24h

### **Attention**

1. Tax payer need to apply E-Port Card from China Customs and sign service agreements with Easipay and it'll take time to finish the application and verification,
2. The debit account has to be CNY settlement account, either basic account or general account. Debit account can be used for other transactions but client need to keep sufficient balance before processing customs payment.
3. HSBC doesn't charge any fee for E-port service.

### **Document download:**

- 《HSBC E-port Application Form》 : Please go to our official website [www.hsbc.com.cn](http://www.hsbc.com.cn) “webmap->download center->commercial banking->E-port service “download.

### **Summary**

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HSBC E-port service is an extension of current national/local e-tax service. HSBC will commit to provide comprehensive and perfect cash management service for corporate clients as usual, please consult your dedicated client service manager or relationship manager.

### **Disclaimers**

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