

Features of HSBC Corporate Banking WeChat Service
汇丰中国企业银行微信服务功能介绍

HSBC Corporate Banking WeChat Service leverages the Tencent WeChat platform, which enjoys mobility and convenience of mobile devices to support many of corporate clients' commercial needs for 7x24. We will also launch Ask Hui, a virtual assistant chatbot to respond to your queries regarding banking business anytime and anywhere.

汇丰中国企业银行微信服务依托腾讯微信平台，发挥手机或移动设备的灵活性与便捷性，7x24小时满足企业客户多种线上金融服务需求。更有汇丰企业服务智能金融助手小汇同时上线，在微信服务号中随时随地回答相关银行业务的咨询。

1. Functions of HSBC Corporate Banking WeChat Service 汇丰中国企业银行微信服务功能

Clients subscribing for **HSBC Corporate Banking WeChat Service** will be able to:

客户开通汇丰中国企业银行微信服务后即可：

(a) receive:

接收：

(i) account-related and other alerts which are subscribed from HSBCnet and corporate account reconciliation notification (subject to the completion of the **HSBCnet Verification Binding**); and

在汇丰财资网设定的账户相关及其他提醒和银企对账通知(须完成**汇丰财资网验证方式绑定**)；和

(ii) push notification and message in respect of market information and activity; and

有关市场资讯和活动的推送通知和信息；以及

(b) access to the following services by tapping the functional menu:

获取功能菜单提供的以下服务：

User Binding/Unbinding 用户绑定/解绑	Payment Tracker 查询支付进度	Latest News 最新资讯
Balance Enquiry 余额查询	Contacting Relationship Manager 联系客户经理	Finding Branch 营业网点
Electronic Reply on Corporate Account Reconciliation 银企对账电子回函	Downloading HSBC Mobile App 手机银行下载	Online Tools 在线工具
Transaction Authorization 交易授权		Linkage to HSBC Connections Hub 汇丰营商汇

		Ask Hui (Virtual Assistant Chatbot) 问小汇(汇丰企业服务智能金融助手)
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2. Notes 注释

- (a) Account-related services (e.g. Balance Enquiry, Electronic Reply on Corporate Account Reconciliation (including its notification), Payment Tracker and Contacting Relationship Manager) will be activated after the relevant HSBCnet **User** completes the **HSBCnet Verification Binding**.

涉及账户的各类服务(例如: 余额查询、银企对账电子回函(包括其通知)、查询支付进度及联系客户经理)在相关汇丰财资网用户完成汇丰财资网验证方式绑定后方可使用。

- (b) Any HSBCnet **System Administrator** may designate one or more HSBCnet **User(s)** to, via the "Electronic Reply on Corporate Account Reconciliation" function under **HSBC Corporate Banking WeChat Service** (after such HSBCnet **User** completes the **HSBCnet Verification Binding**), confirm the result of the **Profiler Owner's** or any **Account Holder's** Corporate Account Reconciliation on behalf of that entity.

任何汇丰财资网系统管理员可指定一名或多名汇丰财资网用户(在完成汇丰财资网验证方式绑定后)通过汇丰中国企业银行微信服务项下的银企对账电子回函功能, 代表业务关系所有人或任何账户持有人确认其银企对账的结果。

An HSBCnet **User** will be deemed to be authorized to confirm the result of Corporate Account Reconciliation on behalf of the **Profiler Owner** or any **Account Holder** for all accounts held by it if it is designated to do so under HSBCnet by an HSBCnet **System Administrator** for one or more accounts held by that entity.

若某一汇丰财资网用户在汇丰财资网项下被汇丰财资网系统管理员指定可为业务关系所有人或任何账户持有人的一个或多个账户进行银企对账结果的确认, 则该汇丰财资网用户将被视为已被授权代表该实体就其所有账户确认银企对账的结果。

- (c) Transaction Authorization is not directly available on the WeChat platform, which will re-direct the relevant user to HSBC Mobile App to complete the relevant authorization.

交易授权无法直接在微信平台上使用, 需要跳转至手机银行完成。

- (d) Payment Tracker is yet to be launched.

查询支付进度目前暂未开通, 稍后即将上线。

3. HSBCnet Verification Binding 汇丰财资网验证方式绑定注意事项

HSBCnet Verification Binding shall be completed by relevant HSBCnet **User** via his/her personal WeChat account by following the instructions below:

汇丰财资网验证方式绑定应由相关汇丰财资网用户通过其个人微信办理, 具体步骤如下:

Step 1: Search 汇丰中国企业服务 in WeChat and follow it.

第一步：通过微信搜索并关注汇丰中国企业服务；

Step 2: Click 用户绑定 on the menu bar and input the following information correctly:

第二步：点击菜单用户绑定，正确输入以下信息完成绑定：

- **HSBCnet username**
汇丰财资网用户名
- **Token generated one-off password**
动态密码器生成的动态口令
- **Answers to security questions**
安全性问题答案
- **HSBCnet logon password**
汇丰财资网登录密码